

Student Complaints Related to ACPE Standards

The College of Pharmacy is accredited by the Accreditation Council for Pharmacy Education (ACPE) via a set of written standards, policies and procedures published by the Council and available at www.acpe-accredit.org. Any student has the right to lodge a complaint against the college or the professional program related to those standards, policies, and procedures. Complaints should be made in writing directly to ACPE (<https://www.acpe-accredit.org/complaints/>).

All complaints, concerns and suggestions made by students and the reaction to them by the college are handled in the spirit of continuous quality improvement. No retribution against any individual complainant may be taken by any faculty member, staff member, administrator, college committee or the faculty as a whole because of the complaint. A file will be maintained by the Associate Dean of Academic Affairs for inspection by ACPE of all complaints and responses related to ACPE standards, and the procedures involved, to ensure that the complainant receives fundamental due process.