PGY2 Hospice and Palliative Care Residency Program

Information Packet
PGY2 Hospice and Palliative Care Residency Program

Mission
Our mission is to empower pharmacists to be agents of change in the practice of hospice, palliative care, and pain management by creating a culture of encouragement and accountability. The program will foster the development of knowledge and skills needed to pursue patient care and to educate current and future practitioners.

Program Description
The primary practice sites for the residency program are HospiScript Services, HomeReach Hospice-Kobacker Hospice House and The Ohio State University Division of Palliative Medicine. These practice sites afford a wide range of experiences across a variety of disease states at different stages of the disease trajectory. At each practice site, the resident is a vital part of the interdisciplinary team. The resident utilizes patient assessment and medication therapy management (MTM) skills to provide evidence-based consultations to clinicians, patients and caregivers. The resident will also be involved with classroom teaching and academia experiences at The Ohio State University College of Pharmacy.

Program Goals
Throughout the residency program, the resident will:
- Provide medication therapy management (MTM) through direct patient care, interdisciplinary team meetings, and telephone consultation
- Expand confidence and leadership skills
- Develop and implement evidence-based medication use guidelines
- Perform practice-related research
- Provide education on optimal pharmacotherapy to patients and other health care providers
- Enhance educational skills through public presentations and classroom and experiential teaching
- Develop business management skills
- Perform drug utilization reviews and formulary discussions
- Develop process improvement, customer service, and quality assurance skills

Residency Structure
- Direct Patient Care: 60%
- Teaching: 20%
- Research: 10%
- Professional Development: 10%

Core Rotations
- Orientation
- Hospice Inpatient
- Hospice Outpatient
- Palliative Care Inpatient
  - Oncology
  - Internal medicine
- Palliative Care Outpatient
- Acute / Interventional Pain Management
- Academia
- Pharmacy Benefits Management
- Research and Drug Information
Elective Rotations (choose 3)
- Pediatric Hospice and Palliative Care
- Geriatrics
- Managed Care
- Program of All-Inclusive Care for the Elderly (PACE)
- Physical Med and Rehab
- Administration

Conference Support
The resident will attend the following conferences during the residency program:
- National Hospice and Palliative Care Organization (NHPCO)
- American Academy of Hospice and Palliative Medicine (AAHPM)
- American Society of Health-System Pharmacists (ASHP)
- Great Lakes Residency Conference

Staffing
The staffing component of the residency includes:
- Weekends – Every fourth weekend
- Administrative on-call – Every sixth week
- Holiday – One major holiday

Preceptors
Jason Kimbrel, PharmD, BCPS
Bridget McCrate Protus, PharmD, CGP, MLIS
Amber Hartman, PharmD
Maureen Jones, PharmD
Phyllis Grauer, PharmD, CGP, CPE
Marialice Bennett, RPh, FAPhA

Contact
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About HospiScript

HospiScript Services is located approximately 20 minutes from The Ohio State University campus in Dublin, OH. The pharmacists at HospiScript utilize patient assessment and medication therapy management (MTM) skills to provide evidence-based clinical consultations to clinicians, patients and caregivers from hospice and palliative care organizations across the country. The pharmacists play an essential role in helping their clients manage medication utilization and costs as they interface with the pharmacy benefits manager (PBM), HospiScript. The HospiScript resident will be incorporated as a vital part of the clinical team and will be included in discussions regarding process improvement, customer service, and quality assurance. Clinical training includes management of various disease states and symptoms and how to handle these during the patient’s disease trajectory. Common disease states the resident will encounter include, but are not limited to the following: pulmonary, hepatic, renal, cardiac, neurologic, infectious and metastatic diseases. The resident will facilitate drug-utilization reviews and formulary discussions for current and prospective hospice clients. The resident will apply his or her knowledge and develop confidence as an independent practitioner through telephone consultations and participation in outpatient and inpatient interdisciplinary team rounds at a local hospice and palliative medication organization. The resident will plan and conduct his or her own practice-based research project and will assist in educational programming for healthcare professionals including classroom lectures, audio conferences and client services presentations.

About the Division of Palliative Medicine

The Division of Palliative Medicine at The Ohio State University focuses on the many ways serious illness affects patients and their families. The goal of the team is to enhance the patient’s quality of life by maximizing physical comfort, preventing or alleviating suffering and providing psychological and spiritual support. The team consists of physicians, pharmacists, psychologists, social workers, nurse practitioners, clinic nurses, a chaplain, physician fellows, and psychooncology fellows. The team is available for inpatient consultation throughout the Ohio State campus hospitals, including the Arthur G. James Cancer Hospital, University Hospitals, and The Ross Heart Hospital. Additionally, outpatient palliative psychosocial and medical care is provided for oncology patients. The pharmacy resident will rotate among practice sites, integrating into inpatient palliative consultation teams in the Ross, the James, and the intensive care units. The resident will also gain experience in the outpatient palliative care clinic and with the inpatient non-malignant pain service.
Program Preceptors

**Jason Kimbrel, PharmD, BCPS**, is the senior director of clinical services for HospiScript Services and site director for the PGY-2 Hospice and Palliative Care residency. He graduated with his Doctor of Pharmacy from Ohio Northern University and completed his American Society of Health-System Pharmacists (ASHP) Pharmacy Practice and Medication Safety Residency with OhioHealth in Columbus, OH. While at OhioHealth, he contributed to practices that won the first ASHP Award for Excellence in Medication-Use Safety, as well as the 2004 best Practices Award in Health-System Pharmacy. Kimbrel has experience working in the ambulatory care, general inpatient, and hospice and palliative care settings directly with nurses, physicians, and patients. He is a member of the National Hospice and Palliative Care Organization (NHPCO), the Midwest Care Alliance (formerly OHPCO), and multiple pharmacy organizations. He is an Assistant Professor of Clinical Pharmacy at Ohio Northern University College of Pharmacy and primary preceptor for pharmacy students completing their PharmD from Ohio Northern University and The Ohio State University.

**Bridget McCrate Protus, PharmD, CGP, MLIS**, is the director of drug information for HospiScript Services, a Catamaran company. She is the co-author/editor of the Palliative Care Consultant, 3rd Edition, and course director for the Pain Management, Palliative Care and Geriatrics class at The Ohio State University College of Pharmacy. She completed her doctorate in pharmacy and her ASHP Ambulatory/Community Care Pharmacy Practice Residency with The Ohio State University College of Pharmacy. In addition, she has a master’s in Library and Information Science from Kent State University. Her practice interests include geriatric pharmacotherapy, health literacy, and drug information, in addition to hospice and palliative care.

**Amber Hartman, PharmD**, is the Specialty Practice Pharmacist in Palliative Medicine with the Division of Palliative Medicine at The Ohio State University. She completed her PharmD at Ohio Northern University and her Pharmacy Practice Residency at the Ohio State University College of Pharmacy. She has experience as a clinical pharmacist in non-malignant pain management, outpatient palliative care, and inpatient palliative consultation. Amber precepts pharmacy students, PGY1 residents, and PGY2 specialty practice residents. She has been invited to speak at various regional and national conferences to share her expertise regarding opioids and other symptom management medications. Her research interests include quality improvement, medication safety, and the adverse effects of analgesics.

**Maureen Jones, PharmD**, is a clinical pharmacist and assistant to the director of drug information for HospiScript Services, a Catamaran company. She graduated with her Doctor of Pharmacy degree from Ohio Northern University and completed her ASHP Ambulatory/Community Care Pharmacy Practice Residency with The Ohio State University College of Pharmacy. She has experience working directly with nurses, physicians, and patients in both inpatient and outpatient hospice and palliative care settings. She has assisted in developing medication use protocols and educational documents for hospice clients and has been a preceptor for pharmacy students completing their PharmD from Ohio Northern University and The Ohio State University. She has been invited to speak on the topics of pain and end of life symptom management for various state and national organizations. Her practice interests include geriatric pharmacotherapy, pain management, and drug information.
Phyllis Grauer, PharmD, CGP, CPE, is a clinical consultant with HospiScript Services and assistant clinical professor at The Ohio State University College of Pharmacy. She has been a pain and palliative care clinical pharmacist for over 25 years. She received her BS in Pharmacy from The Ohio State University and her PharmD from Kansas University College of Pharmacy. Grauer formed Palliative Care Consulting Group (PCCG), a clinical pharmacy consultation service to hospice and palliative care programs throughout the country. PCCG merged with HospiScript Services in 2006 where she served as vice president of clinical services before transitioning to a consulting role. Grauer has provided consultation in the area on chronic pain management with a focus on preventing and reducing drug abuse, addiction and diversion in patients with chronic pain. She has consulted with the Center for Palliative Care at the Ohio State University James Cancer Center. Grauer serves as a preceptor for pharmacy students and pharmacy residents in the area of ambulatory care, pain and hospice and palliative care. She has held many leadership positions in state and local professional organizations and committees; she speaks nationally and is a contributing author to several books and journal articles.
Apply to the PGY2 Hospice and Palliative Care Residency Program

Applications received via PhORCAS by January 15 will be assured of full consideration. Thank you for your interest in The Ohio State University College of Pharmacy PGY2 in Hospice and Palliative Care Residency Program. This page provides instructions on how to apply to the program.

Requirements for Application
Applications received on PhORCAS, Pharmacy Online Residency Centralized Application Service, by January 15th, 2014 will be assured of full consideration. On site interviews with qualified candidates will start in January. To apply to the residency program, please complete the following steps:

Step 1
Review information about the PGY2 Hospice and Palliative Care Residency Program at http://pharmacy.osu.edu/futurestudents/?subsec=pgy2-palliative-home

Step 2
Prepare a letter of intent for the application.
The letter of intent should tell us about yourself and how a residency will help you meet your career goals. Please include answers to the following questions:
   A. Why do you want to do a residency?
   B. What are your personal and professional strengths?
   C. Where do you see yourself in five years?

Step 3
Apply using the ASHP PhORCAS application system.
Follow the instructions on the PhORCAS website to submit your transcript, CV, and letter of intent.

Step 4
Ask three individuals to provide a personalized letter of recommendation.
Letters must be typed on official, original letterhead paper with a return e-mail address, telephone or FAX number. Recommendation letters should be uploaded to PhORCAS by the letter writers. The letters of recommendation should address the following areas:
   A. How long have you known the candidate and in what capacity?
   B. What personal and professional strengths have you observed in the candidate?
   C. Proved and evaluate any examples of patient care, practice management, project development or teaching you have observed in the candidate.
   D. Why do you think this candidate should complete a residency?

Please feel free to contact Joni Warren, the residency coordinator, at 614-688-4170 or at warren.284@onu.edu with any questions you may have.