Mission and Purpose

Our mission is to build pharmacists who are experts in the practice of hospice, palliative care, and pain management. The program will foster the integration of knowledge and skills needed to provide excellent patient care in outpatient and inpatient settings, educate current and future practitioners, and be agents of change within the profession.

The PGY2 Pain and Palliative Care Residency Program is a multisite residency. The residency is a partnership between HospiScript Services and The OSU College of Pharmacy. The sponsoring organization for the residency is The OSU College of Pharmacy while the funding organization is HospiScript, a Catamaran Company. The resident will spend time at two practice sites: HospiScript Services, and The Ohio State University Center for Palliative Care. These practice sites afford a wide range of experiences across a variety of disease states at different stages of the disease trajectory. At each practice site, the resident is a vital part of the interdisciplinary team. The resident utilizes patient assessment and medication therapy management (MTM) skills to provide evidence-based consultations to clinicians, patients and caregivers. The resident will also be involved with classroom teaching and academic experiences at The Ohio State University College of Pharmacy.

Program Goals

- Provide medication therapy management (MTM) through direct patient care, interdisciplinary team meetings, and telephone consultation
- Expand confidence and leadership skills
- Develop and implement evidence-based medication use guidelines
- Perform practice-related research
- Provide education on optimal pharmacotherapy to patients and other health care providers
- Enhance educational skills through public presentations and classroom and experiential teaching
- Develop business management skills
- Perform drug utilization reviews and formulary discussions
- Develop process improvement, customer service, and quality assurance skills
Learning Experiences

Core learning experiences:
- Orientation
- Hospice Inpatient
- Hospice Outpatient
- Palliative Care Inpatient Oncology
- Palliative Care Inpatient Internal Medicine
- Palliative Care Outpatient
- Acute / Interventional Pain
- Academia
- Research and Drug Information

Learning experiences may be customized to the resident’s needs.

Elective learning experiences:
- Pediatric Hospice & Palliative Care
- Managed Care
- Administration
- Any core rotation may be repeated as an elective

See the ASHP Residency Learning System (RLS) for PGY2 Pain & Palliative Care on the Residency Accreditation Website for a list of specific outcomes, goals, and objectives that will be evaluated through planned activities within learning experiences.

Conference Support

The resident will attend conferences hosted by the following hospice and palliative care or pharmacy organizations:
- National Hospice and Palliative Care Organization (NHPCO)
- American Academy of Hospice and Palliative Medicine (AAHPM)
- American Society of Health-System Pharmacists (ASHP)

The resident will also give a podium presentation at a pharmacy residency conference or other appropriate venue.

Contact:
Maureen L. Jones, PharmD, CGP, CDP
Clinical Pharmacist, HospiScript
PGY2 Residency Program Director
555 Metro Place North, Suite 325
Dublin, OH 43017
Ph: (855) 800-4220 x82436
mjones@hospiscript.com

Staffing

Weekends
- Every third weekend

Administrative on-call
- Every sixth week

Holidays
- One major and one minor holiday
About HospiScript

HospiScript Services is located approximately 20 minutes from The Ohio State University campus in Dublin, OH. The pharmacists at HospiScript utilize patient assessment and medication therapy management (MTM) skills to provide evidence-based clinical consultations to clinicians, patients and caregivers from hospice and palliative care organizations across the country. The pharmacists play an essential role in helping their clients manage medication utilization and costs as they interface with the pharmacy benefits manager (PBM), HospiScript. The HospiScript resident will be incorporated as a vital part of the clinical team and will be included in discussions regarding process improvement, customer service, and quality assurance. Clinical training includes management of various disease states and symptoms and how to handle these during the patient’s disease trajectory. Common disease states the resident will encounter include, but are not limited to the following: pulmonary, hepatic, renal, cardiac, neurologic, infectious and metastatic diseases. The resident will facilitate drug-utilization reviews and formulary discussions for current and prospective hospice clients. The resident will apply his or her knowledge and develop confidence as an independent practitioner through telephone consultations and participation in outpatient and inpatient interdisciplinary team rounds at a local hospice and palliative medication organization. The resident will plan and conduct his or her own practice-based research project and will assist in educational programming for healthcare professionals including classroom lectures, audio conferences and client services presentations.

About the Center for Palliative Care

The James

The Center for Palliative Care at The Ohio State University focuses on the many ways serious illness affects patients and their families. The goal of the team is to enhance the patient's quality of life by maximizing physical comfort, preventing or alleviating suffering and providing psychological and spiritual support. The team consists of physicians, pharmacists, psychologists, social workers, nurse practitioners, clinic nurses, chaplains, physician fellows, and psychooncology fellows. The team is available for inpatient consultation throughout the OSU main campus hospitals, including the James Cancer Hospital and Solove Research Institute and The OSU Wexner Medical Center (University Hospitals and Ross Heart Hospital). Additionally, outpatient palliative psychosocial and medical care is provided for oncology patients. The pharmacy resident will rotate among practice sites, integrating into inpatient palliative consultation teams in the Ross, the James, and the intensive care units. The resident will also gain experience in the outpatient palliative care clinic and with the inpatient non-malignant pain service.
Maureen L. Jones, PharmD, CGP, CDP
Residency Program Director

Maureen is a clinical pharmacist and assistant to the director of drug information for HospiScript Services, a Catamaran company. She is the residency program director for the PGY2 Pain and Palliative Care residency program and site coordinator for the HospiScript practice site. She also assists the course director for the Pain Management, Palliative Care, and Geriatrics class at The Ohio State University College of Pharmacy. She graduated with her Doctor of Pharmacy degree from Ohio Northern University and completed the ASHP Ambulatory/Community Care Pharmacy Practice Residency with The Ohio State University College of Pharmacy. Maureen precepts pharmacy students completing their PharmD from Ohio Northern University and The Ohio State University. Her practice interests include geriatric pharmacotherapy, pain management, and drug information.

Bridget McCrate Protus, PharmD, CGP, CDP, MLIS
Residency Program Preceptor

Bridget is the Director of Drug Information for HospiScript Services, a Catamaran company. She is the co-author/editor of the Palliative Care Consultant, 4th Edition, and course director for the Pain Management, Palliative Care and Geriatrics class at The Ohio State University College of Pharmacy. She is a member of the Board of Directors of Ohio Pain Initiative and also the Education Committee of Midwest Care Alliance. She completed her doctorate in pharmacy and her ASHP Ambulatory/Community Care Pharmacy Practice Residency with The Ohio State University College of Pharmacy. In addition, she has a master’s in Library and Information Science from Kent State University. Her practice interests include geriatric pharmacotherapy, health literacy and drug information, in addition to hospice and palliative care.

Amber Hartman, PharmD, CGP
Residency Program Preceptor

Amber is a Specialty Practice Pharmacist in Palliative Medicine with the Division of Palliative Medicine and the James Department of Pharmacy at The Ohio State University. She completed her PharmD at Ohio Northern University and her Pharmacy Practice Residency at the Ohio State University College of Pharmacy. She has experience as a clinical pharmacist in non-malignant pain management, outpatient palliative care, and inpatient palliative consultation. Amber precepts pharmacy students, PGY1 residents, and PGY2 specialty practice residents. She is the site coordinator for The OSU Center for Palliative Care practice site for the PGY2 Pain & Palliative Care Residency. She has been invited to speak at various regional and national conferences to share her expertise regarding opioids and other symptom management medications. Her research interests include quality improvement, medication safety, and the adverse effects of analgesics.
Jason M. Kimbrel, PharmD, BCPS  
**Residency Program Preceptor**

Jason is the Vice President of Clinical Services for HospiScript Services, a Catamaran Company. He graduated with his Doctor of Pharmacy from Ohio Northern University and completed his ASHP Pharmacy Practice and Medication Safety Residency with Ohio-Health in Columbus, OH. While at OhioHealth, he contributed to practices that won the first ASHP Award for Excellence in Medication-Use Safety, as well as the 2004 best Practices Award in Health-System Pharmacy. Kimbrel has experience working in the ambulatory care, general inpatient, and hospice and palliative care settings directly with nurses, physicians and patients. He is a member of the National Hospice and Palliative Care Organization (NHPCO), the Midwest Care Alliance (formerly OHPCO), and multiple pharmacy organizations. He is an Assistant Professor of Clinical Pharmacy at Ohio Northern University College of Pharmacy and primary preceptor for pharmacy students completing their PharmD from Ohio Northern University and The Ohio State University.

Marliese Gibson, PharmD  
**Residency Program Preceptor**

Marliese is a clinical pharmacist for HospiScript Services, a Catamaran company. She graduated with her Doctor of Pharmacy from The Ohio State University College of Pharmacy and completed her ASHP Ambulatory/Community Care Pharmacy Practice Residency with The Ohio State University College of Pharmacy. Marliese is the psychiatric pharmacy specialist at HospiScript. She has experience working with both adult and pediatric hospice and palliative care patients in outpatient and inpatient care settings. She serves as a primary preceptor for pharmacy students completing their PharmD from Ohio Northern University and The Ohio State University.

Phyllis A. Grauer, PharmD, CGP, CPE  
**Residency Program Preceptor Emeritus**

Phyllis is a clinical consultant with HospiScript Services and assistant clinical professor at The Ohio State University College of Pharmacy. She has been a pain and palliative care clinical pharmacist for over 25 years. She received her BS in Pharmacy from The Ohio State University and her PharmD from Kansas University College of Pharmacy. Grauer formed Palliative Care Consulting Group (PCCG), a clinical pharmacy consultation service to hospice and palliative care programs throughout the country. PCCG merged with HospiScript Services in 2006 where she served as vice president of clinical services before transitioning to a consulting role. Grauer has provided consultation in the area on chronic pain management with a focus on preventing and reducing drug abuse, addiction and diversion in patients with chronic pain. She has consulted with the Center for Palliative Care at the Ohio State University James Cancer Center. Grauer serves as a preceptor for pharmacy students and pharmacy residents in the area of ambulatory care, pain and hospice and palliative care. She has held many leadership positions in state and local professional organizations and committees; she speaks nationally and is a contributing author to several books and journal articles.
Questions about the application process?
Contact Joni Warren, OSU Residency
Administrative Coordinator
Ph: (614) 688-4170
warren.284@osu.edu

Applications received via PhORCAS by
January 5th will be assured of full
consideration

How to Apply

Step 1
Review information about the PGY2 Pain & Palliative Care Residency Program at:
http://pharmacy.osu.edu/futurestudents/?subsec=pgy2-palliative-home

Step 2
Prepare a letter of intent for the application.
The letter of intent should tell us about yourself and how a residency will help you meet your career goals. Please include answers to the following questions:
- Why do you want to do a PGY2 residency?
- What are your personal and professional strengths?
- Where do you see yourself in five years?

Step 3
Apply using the ASHP PhORCAS application system.
Follow directions on the PhORCAS website to submit your transcript, CV, and letter of intent.

Step 4
Ask three individuals to complete the standardized recommendation form in PhORCAS.
- Instruct recommendation writers to complete the entire form including the option sections of the recommendation form.
- The comment sections are very important for your recommendation writers to complete.